







# **Company Overview**

**Innovax Systems** is a leading provider of systems development and integration of end to end integrated contact centre solutions and web-based applications.

Established in 1998, Innovax Systems' list of customer includes SMEs, government departments and Fortune 500 organisations in the Asia Pacific Region.

#### **Creating Brilliant Connections**

Innovax Systems strives to provide excellent Contact Centre Solutions that allows you to develop exceptional Customer Experience for your clients.



## State-of-the-art Contact Centre Solutions

With 15 years of experience in the contact centre industry, Innovax Systems has evolved to be the preferred solution provider with state-of-the-art technological products.



Cloud-based contact centre solution that includes complete call centre functionalities like IVR, voice logging, skill-based call routing, and many more. OpsCentral Voice allows high scalability and minimum set-up time. An On Premise version is available.









### **Mission**

To use our talent and resources to provide businesses with intelligent contact centre solutions and brilliant customer service strategies

#### **Vision**

To be the preferred company for organisations aiming to deliver excellent service to their customers now and in the future

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